



Point on the commissioning cycle

Ways of involving people

Use this menu to work through your involvement activity, **who** you need to talk to and **how** this can be done.

For more information about which method to use visit wessexvoices.org

| Point on the commissioning cycle | Scale of change | Communities of place | Communities of interest | Demographic communities | Techniques and methods | |
|----------------------------------|--|---|---|---|---------------------------------------|--|
| Plan | System change affects large numbers of people including users and interested members of the public. (E.g. maternity or early years) | County | Pregnancy and maternity | Children and young people | Discussion Group Techniques | <ul style="list-style-type: none"> • Focus group • Appreciative enquiry • Scenario planning • Conflict resolution • Story dialogue |
| Design | | | Borough | Cancer | | |
| | | Diabetes | | Older people | Public Event Techniques | <ul style="list-style-type: none"> • Community conferences • Open space event • Interactive displays • Public scrutiny • Community auditing and profiling • Planning for real |
| | | Dementia | | People with: | | |
| Buy | Service change affects specific service users and/or communities. (E.g. gestational diabetes) | Town | Cardiovascular disease | a learning disability | Survey Techniques | <ul style="list-style-type: none"> • Qualitative • Quantitative |
| | | | Musculoskeletal conditions | a physical impairment | | |
| | | Estate | Neurological conditions | a sensory impairment | Regular Involvement Techniques | <ul style="list-style-type: none"> • Citizens' jury or panel • Mystery shopper • Enter and view • Patient representatives |
| | | | GP Practice | Sexual health | | |
| Check | Clinical ward | Drug and alcohol | Mental health | Homeless people | Capacity Building and Support | <ul style="list-style-type: none"> • Community visioning • Partnership working • Community development • Action research • Participatory evaluation • Participatory budgeting • Experience based design |
| | | | General practice | Black, Asian and minority ethnic people | | |
| | | Other disease or condition specific communities | Lesbian, gay, bisexual and trans people | | | |
| | | | People with specific religious or world views | | | |